

Electricity Emergency Numbers - Regional Network Operators

If you are unfortunate to experience an electrical emergency such as a black out, or suspect any type of electrical fault leading to your premises. It is the responsibility of your local electricity network provider to correct the fault. D-ENERGi is not responsible for such faults.

Please take the time to familiarise yourself with your local network operator. We would recommend all our customers to print the below information and file it away for future reference.

Use the map below to lookup the emergency contact number for your region. If your unsure do not hesitate to contact one of our customer services team on 0800 781 7626.



| Map Ref. | Region | Telephone No. |
|----------|---------------------------------|---------------|
| A | EDF | 0800 7838838 |
| B | Central Networks | 0800 0568090 |
| C | EDF | 0800 0280247 |
| D | SP Manweb | 0845 2722424 |
| E | Central Networks | 0800 3281111 |
| F | Northern Electric Distribution | 0800 668877 |
| G | United Utilities | 0800 1954141 |
| H | Scottish Hydro Electric Plc | 0800 300999 |
| I | SP Distribution Ltd | 0845 2727999 |
| J | EDF | 0800 7838866 |
| K | Southern Electricity Plc | 0845 7708090 |
| L | Western Power Distribution | 0800 0520400 |
| M | Western Power Distribution | 0800 365900 |
| N | Yorkshire Electric Distribution | 0800 375675 |